CareerCross by JAC Recruitment

IT Field Operations Engineer

Hands on experience in Front and backend

募集職種

採用企業名
日本NCRコマース株式会社

支社・支店
NCR Commerce Japan

求人ID
1530482

部署名
IT Support

業種
ソフトウエア

会社の種類
大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合
外国人 少数

雇用形態
正社員

勤務地
東京都 23区, 中央区

給与
700万円 ~ 800万円

勤務時間
37.5 per week

更新日
2025年04月03日 15:07

応募必要条件

職務経験
6年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
流暢

最終学歴
大学卒 : 学士号

現在のビザ
日本での就労許可が必要です

募集要項

Job Title: IT Field Operations Engineer

Job Summary:

The IT Field Operations Engineer is responsible for providing technical support and maintenance for the organization's IT infrastructure. This role involves troubleshooting, implementing, and maintaining IT systems, as well as ensuring the smooth operation of IT services across various locations.

Key Responsibilities:

- **Technical Support:** Provide on-site and remote technical support to resolve IT issues promptly.
- **System Maintenance:** Ensure the smooth running of all IT systems, including hardware, software, and network infrastructure.
- **Implementation:** Assist in the implementation of new IT systems and upgrades.
- **Security Measures:** Implement IT security measures and protocols to protect the organization's data and sensitive information.
- **Documentation:** Maintain accurate documentation of IT systems, processes, and procedures.
- **Vendor Management:** Coordinate with vendors and service providers for IT products and services.
- **Collaboration:** Work closely with other departments to support IT needs and projects.
- **Stay Updated:** Keep abreast of the latest technology trends and advancements to make informed decisions on IT infrastructure upgrades and improvements.
- **Leadership Communication:** Ensure the Japan leadership team is regularly updated with the latest IT policies and procedures.
- **Relationship Building:** Build and maintain strong relationships with the Japan leadership team to align IT strategies with business goals.

スキル・資格

Qualifications:

- **Education:** Bachelor's degree in Computer Science, Information Technology, or a related field.
- **Experience:** Several years of experience in IT support and operations, with a strong understanding of IT infrastructure, network support, and system security.
- **Skills:** Excellent problem-solving skills, strong communication and interpersonal skills, and the ability to work independently.

Preferred Attributes:

- **Technical Expertise:** In-depth knowledge of IT infrastructure, including hardware, software, networks, and systems.
- **Project Management:** Experience in managing IT projects and leading small teams.
- **Adaptability:** Ability to stay updated with emerging trends and developments in the IT industry.
- **Language Skills:** Proficiency in Japanese and English for effective communication with local and international teams.

This role is essential for ensuring the effective and efficient delivery of IT services that meet business needs in Japan.

会社説明