



SMレベル・サービス・デリバリー・マネージャー/SM Level Service Delivery Manager14m

IT業界でのキャリアアップをサポートします！

募集職種

人材紹介会社

フィデル・コンサルティング株式会社

求人ID

1529189

業種

ITコンサルティング

雇用形態

正社員

勤務地

東京都 23区

給与

1400万円 ~ 1600万円

更新日

2025年03月27日 12:08

応募必要条件

職務経験

10年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ネイティブ

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

Qualifications

- Our client is looking for someone with ITIL and Service Delivery Management experience and experience in the Life Sciences sector to manage production support.
- Technical skills: ITIL, Delivery Management
- Oversee the end-to-end service delivery process to ensure high quality outcomes for clients.
- We will introduce ITIL practices best to streamline and streamline service management.
- Minimum 12 years of experience in service delivery management.
- Expertise in ITIL and Delivery Management practices.
- Coordinate with cross-functional teams to ensure timely and effective delivery of services.
- Monitor service performance indicators and take corrective action if any issues arise.
- Provide regular updates and reports to stakeholders on service delivery status and performance.
- Develop and maintain strong relationships with customers to understand their needs and expectations.

Japanese: Native level Japanese (Japanese Language Proficiency Test Level N), business English required

Qualification:

- The ideal candidate will have a strong background in ITIL and Service Delivery Management, with additional experience in Life Sciences and will manage the production support.
- Technical Skills: ,ITIL,Delivery Management
- Oversee the end-to-end service delivery process to ensure high-quality outcomes for clients.
- Implement ITIL best practices to streamline service management and improve efficiency.
- Possess a minimum of 12 years of experience in service delivery management.
- Demonstrate expertise in ITIL and Delivery Management practices.
- Coordinate with cross-functional teams to ensure timely and effective delivery of services.
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Japanese Languages : Native level Japanese (JLPT N) and Business English required

スキル・資格

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会社説明