

MichaelPage

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Bilingual IT Support Engineer | Global Financial Firm

IT Support Engineer | Financial Firm

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1527676

業種

投資銀行

雇用形態

紹介予定派遣

勤務地

東京都 23区

給与

経験考慮の上、応相談

更新日

2025年03月18日 21:24

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

Provide technical support for enterprise messaging and collaboration services, ensuring seamless communication across a global organization. Manage platform upgrades, security enhancements, and daily operations while working with international teams.

企業情報

A leading global financial services firm with a strong presence in Japan, providing innovative investment, banking, and asset management solutions. The company operates a large-scale IT infrastructure, supporting thousands of users worldwide with cutting-edge technology and a collaborative work environment.

職務内容

- Provide technical support for Microsoft Exchange (on-premise & cloud), Microsoft Teams, MobileIron, and other messaging/collaboration tools.
- Manage and maintain messaging infrastructure, including SMTP mail routing, archiving, and enterprise mobile device management.
- Design and execute platform migrations and system upgrades for large-scale environments.
- Handle incident management, root cause analysis, and problem resolution.

- Automate monitoring and maintenance tasks using PowerShell scripting.
- Work with global teams and external vendors to enhance messaging solutions.
- Participate in rotational weekend and on-call support.

条件・待遇

- Opportunity to work in a global financial institution with a large-scale IT infrastructure.
- Exposure to cutting-edge messaging and collaboration technologies.
- International, collaborative work environment with career growth opportunities.
- Hybrid work model with long-term contract potential.
- Competitive benefits, professional development programs, and work-life balance support.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Naoko Toda at +81 3 6832 8648.

スキル・資格

- 5+ years of experience in messaging and collaboration services within a global organization.
 - Strong knowledge of Active Directory, Exchange, SMTP mail routing, and Microsoft Teams.
 - Proficient in incident, change, and problem management in enterprise IT environments.
 - Skilled in PowerShell scripting and automation.
 - Strong communication skills in both English and Japanese (Japanese is a plus).
 - Ability to manage multiple tasks in a fast-paced, global setting.
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会社説明

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