

MichaelPage

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## Helpdesk Support

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## 募集職種

## 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

## 求人ID

1526706

## 業種

小売

## 雇用形態

派遣

## 勤務地

東京都 23区

## 給与

500万円 ~ 650万円

## 更新日

2025年03月14日 20:33

## 応募必要条件

## キャリアレベル

中途経験者レベル

## 英語レベル

日常会話レベル

## 日本語レベル

ビジネス会話レベル

## 最終学歴

大学卒：学士号

## 現在のビザ

日本での就労許可が必要です

## 募集要項

Our client is looking for a bilingual support engineer to handle IT requests and resolve issues encountered in users' daily IT use, including (but not limited to) PCs, peripherals, networks, and mobile devices.

## Client Details

This company is a multinational corporation that specialise in luxury goods such as bag, clothing, accessories, and jewellery. It owns several prestigious brands and has a reputation for creating innovative and stylish products that cater to the high-end market.

## Description

- \* Organise purchases, installation, upgrade, and replacement of corporate computers, peripherals, mobile devices, software licenses, and network equipment as needed, in line with corporate standards and approved budgets.
- \* Manage lifecycle of IT assets (hardware and software, from acquisition to disposal).
- \* Coordinate with vendors and Technologies teams;
- \* Periodically review and propose necessary training plans, based on the latest corporate standards and IT support needs.
- \* Develop and maintain IT support documentation and knowledge base.

## Job Offer

- A dynamic, energetic working environment with good work/life balance
- Open culture and job rotation available to enable internal career development

応募は、以下の応募ボタンからお願いします。詳細につきましては、Yiyong Songにお問い合わせください+813 6832 8643。

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## スキル・資格

- \* Advanced knowledge of PC hardware and peripherals
  - \* Advanced knowledge of desktop and server operating systems - Windows family and Apple family
  - \* Advanced knowledge of common software applications such as MS Office, Outlook, antivirus, etc.
  - \* Knowledge of mobile devices and services
  - \* Knowledge of Active Directory administration
  - \* Team-/customer-oriented attitude and working style
  - \* Ability to work independently and under minimum supervision
  - \* Ability to work under pressure and to meet tight deadlines
  - \* Excellent analytical and problem-solving skill
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## 会社説明

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