



シニア・サービス・デリバリー・マネージャー Senior Service Delivery Manager 10miii

IT業界でのキャリアアップをサポートします！

募集職種

人材紹介会社

フィデル・コンサルティング株式会社

求人ID

1526419

業種

ITコンサルティング

雇用形態

正社員

勤務地

東京都 23区

給与

1000万円 ~ 1200万円

更新日

2025年03月11日 15:04

応募必要条件

職務経験

10年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ネイティブ

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

• Features

- Oversee the end-to-end service delivery process to ensure high quality outcomes for clients.
- We will introduce ITIL practices best to streamline and streamline service management.
- Minimum 12 years of experience in service delivery management.
- Expertise in ITIL and Delivery Management practices.
- Coordinate with cross-functional teams to ensure timely and effective delivery of services.
- Monitor service performance indicators and take corrective action if any issues arise.
- Provide regular updates and reports to stakeholders on service delivery status and performance.
- Develop and maintain strong relationships with customers to understand their needs and expectations.
- Technical skills: ITIL, Delivery Management
- Japanese: Native level (JLPT N), Business English required

- Oversee the end-to-end service delivery process to ensure high-quality outcomes for clients.
- Implement ITIL best practices to streamline service management and improve efficiency.

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スキル・資格

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会社説明