



## Global IT Performance Manager

IT系プロジェクトマネージャーのご経験のある方は歓迎です。

### 募集職種

人材紹介会社  
株式会社ジェイ エイ シー リクルートメント

採用企業名  
非公開

求人ID  
1524980

業種  
医療機器

雇用形態  
正社員

勤務地  
東京都 23区

給与  
750万円 ~ 1100万円

勤務時間  
08:45 ~ 17:30

休日・休暇  
【有給休暇】初年度 1か月目から20日付与 【休日】完全週休二日制 年末年始・休日：土日祝、年末年始、GW、夏期休暇・年...

更新日  
2025年04月17日 11:00

### 応募必要条件

キャリアレベル  
中途経験者レベル

英語レベル  
ビジネス会話レベル

日本語レベル  
ネイティブ

最終学歴  
大学卒：学士号

現在のビザ  
日本での就労許可が必要です

### 募集要項

【求人No NJB2282997】  
■PURPOSE/SUMMARY

The IT Performance Manager is responsible for the implementation of comprehensive performance management and manage the regular performance monitoring and reporting across the overall Global IT organization. They also manage analyzing performance gaps deriving actionable insights into efficiencies and improvement opportunities in the IT and the Business and drive the continuous evolution of framework processes and reporting in line with IT and company strategic priorities.

In particular they are defining and setting up the key performance indicators (KPIs) which are measuring user needs IT outcomes and IT benefits.

The IT Performance Manager is also supporting updating the methodology and content of Global IT's annual goal setting process of the IT function. Additionally they will be responsible for undertaking specific confidential or sensitive projects.

#### ■PRIMARY DUTIES AND RESPONSIBILITIES

##### IT Organizational Performance Management

- Improve the IT performance management framework structure and setup for the Global IT organization which connects all layers of the IT function from CIO to individual functional sub teams as well as the IT regions.
- Define related IT performance management processes and tools to drive efficiency automation and quality.
- Improve tooling and implementation of automation in the performance management in coordination with IT delivery functions.
- Develop and implement Key Performance Indicators (KPIs) and metrics for IT performance to assess IT quality IT impact and improve business operational efficiency of IT.
- Collaborate with IT functions and engage with IT stakeholders to define KPIs realize data requirements and provide data sources.
- Investigate analyze and prepare recommendations for optimization and improving IT's performance work out appropriate development plans (including cost saving opportunities) .
- Participate in the continuous evolution of framework processes reporting and tooling in line with IT and company strategic priorities.

(変更の範囲 / Scope of change)

会社の定める業務

Business as defined by the company

#### スキル・資格

##### 【必須要件】

##### Experience

- 3+ years of business experience working in a larger IT corporate function ( 100 people) .
- Working experience in a multi national multi regional IT organization preferred.
- Deep experience in IT organizational performance management IT Operations Management and/or IT Project Portfolio Management e.g. setting up IT targets and scorecards regular performance reporting improving performance measures and processes
- Deep understanding of business metric performance and target setting.
- Working experience as IT Consultant in an Office of the CIO or in an IT cross functional position within IT preferred.
- Excellent interpersonal communication and stakeholder management skills.
- Excellent presentation research and reporting skills.
- Ability to influence and persuade.
- Strong organization talent structured working and planning skills.
- Proactive working style anticipating challenges and proactively solving them.
- High proficiency in problem solving and data analyzing techniques.
- Knowledge of processes and tools for IT performance management beneficial.

##### Skills

- Very good English and Japanese language skills

#### 会社説明

ご紹介時にご案内いたします