


[www.michaelpage.co.jp](http://www.michaelpage.co.jp)

## CUSTOMER SERVICE at Global LOGISTICS Company

### CUSTOMER SERVICE Specialist - LOGISTICS

#### 募集職種

#### 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

#### 求人ID

1524001

#### 業種

物流・倉庫

#### 雇用形態

正社員

#### 勤務地

東京都 23区

#### 給与

500万円 ~ 700万円

#### 更新日

2025年02月28日 14:31

#### 応募必要条件

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ネイティブ

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可が必要です

#### 募集要項

The CS Representative will facilitate the operations of all shipments (air and domestic transportation). You will ensure timely and movement of freight and information; this includes processes from booking through the confirmation of shipping.

#### Client Details

One of the world's leading logistics companies.

#### Description

The CS Representative will facilitate the operations of all shipments (air and domestic transportation). You will ensure timely and movement of freight and information; this includes processes from booking through the confirmation of shipping. Main responsibilities will involve:

- Communicates with customers and vendors to ensure the shipment moves smoothly.
- Handles customer and vendor billings.

- Responds to escalated shipment problems, matters, and delays from the team and works with management to handle them with a high sense of urgency.
- Schedules and dispatches agents/drivers to appropriate locations according to predetermined schedules, customer requests, and/or immediate needs
- Communicates with agents/drivers and origin and destination location agents regarding shipment status, special handling, and delivery processes

#### **Job Offer**

- Diverse and international job scope
- Dynamic environment for a great career development

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

---

#### **スキル・資格**

The Team in Tokyo is looking for candidates with the following strengths/qualifications:

- Experience in the industry and in a similar role (logistics/freight forwarding)
- Good customer service skills dealing with a variety of people
- Fluent level of Japanese language and business English skills
- Available to work different shifts which will include evenings, weekends, and public holidays.
- Good time management skills, ability to organize information

---

#### **会社説明**

One of the world's leading logistics companies.