

MichaelPage

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【NEW!】 IT Support @ Global Insurance Leader

IT Support @ Global Insurance Leader

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1523944

業種

銀行・信託銀行・信用金庫

雇用形態

契約

勤務地

東京都 23区

給与

500万円 ~ 600万円

更新日

2025年02月27日 16:16

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

流暢

日本語レベル

基礎会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

In this position, you will be maintaining the stability and performance of our internal systems by offering Tier 1 support as the main contact for Asia Pacific users, handling basic software and application issues, escalating complex cases, and assisting users across various time zones.

Client Details

This company is one of the world's largest insurance companies, specialising in risk management and providing financial solutions to the international corporations. By joining their team, you'll be exposed to the exciting growth opportunity where you can work with the cutting edge technology and equally skilled professionals from the field.

Description

- Providing Tier 1 IT Support via telephone, email, and ticketing systems.
- Troubleshooting software, application, and hardware issues.
- Monitoring network software and operating systems.
- Keeping track of IT requests and managing escalation if necessary.

Job Offer

- **Global Exposure:** Work with international teams, broadening your career horizons.
- **Work-Life Balance:** Enjoy hybrid work and flexible hours for better balance.
- **Career Growth:** Thrive with advanced technology and an inspiring team.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Taishi Oyamada on +813 6832 8665.

スキル・資格

- Experience in IT support or related field.
 - Proficient in Windows OS, Microsoft Office, and Active Directory.
 - Strong communication skills.
 - Fluent in English; Japanese is a plus, but not required.
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会社説明

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