



## PR/094841 | Regional Technical Advisor

### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメントシンガポール

#### 求人ID

1523577

#### 業種

福祉・介護

#### 雇用形態

正社員

#### 勤務地

シンガポール

#### 給与

経験考慮の上、応相談

#### 更新日

2025年02月25日 10:37

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

#### COMPANY OVERVIEW

Our client, a leading MNC is now looking for a positive, outgoing individual to fill the position of a **Regional Technical Advisor** who will be able to handle both technical repairs of endoscopy systems, while handling the technical support for the regional subsidiaries and distributors.

#### JOB RESPONSIBILITIES

- Diagnosing and resolving technical problems with diagnostic tools and manuals.
- Providing clear instructions and explanations to customers
- Escalating unresolved or complex issues to higher-level support staff or specialists.
- Documenting customer feedback and complaints
- Updating and maintaining technical knowledge and skills and following quality standards and procedures.
- Achieving set target for the numbers of repairs to be completed each month.
- Responsible for ensuring quality of repairs are according to specifications.
- Formulate Service improvement with Technical Supervisor.

#### JOB REQUIREMENTS

- Minimum 3 years of work experience, preferably in the same or similar industry.
- Strong team player

- Detailed-oriented
- Fast learner
- Know Microsoft Words/Excel/PowerPoint, IT knowledge (Hardware/Software) is a plus
- Able to do basic skill in repairing equipment (Disassembling), soldering works, able to achieve sales target.

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

EA JAC Recruitment Pte. Ltd.

EA Licence: 90C3026

EA Personnel: R1109147

EA Personnel Name: Noor Suliana Liza Binte Ab Lateb

#LI-JACSG

#countrysingapore

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会社説明