



## PR/109088 | AM Service Engineer

### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメントインド

#### 求人ID

1522335

#### 業種

その他（メーカー）

#### 雇用形態

正社員

#### 勤務地

インド

#### 給与

経験考慮の上、応相談

#### 更新日

2025年04月15日 18:00

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

#### Job Responsibilities:

- Dealer Support: Provide technical support and guidance to assigned dealers to ensure timely and effective resolution of service-related issues.
- Service Operations: Oversee and manage after-sales service activities, including maintenance, repairs, and warranty claims, to ensure compliance with company standards and policies.
- Training and Development: Conduct training sessions for dealer service staff on technical aspects, service procedures, and best practices to enhance their skills and knowledge.
- Customer Satisfaction: Monitor and improve customer satisfaction levels by addressing service-related complaints and feedback promptly and effectively.
- Quality Assurance: Implement and maintain quality control measures to ensure high standards of service delivery and product performance.

- Reporting and Documentation: Prepare and maintain accurate records of service activities, dealer performance, and customer feedback for analysis and reporting purposes.
- Field Visits: Conduct regular visits to dealer locations to assess service operations, provide on-site support, and ensure adherence to company guidelines.
- Continuous Improvement: Identify areas for improvement in service processes and implement corrective actions to enhance efficiency and effectiveness

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会社説明