



PR/109088 | AM Service Engineer

募集職種

人材紹介会社

ジェイエイシーリクルートメントインド

求人ID

1522335

業種

その他（メーカー）

雇用形態

正社員

勤務地

インド

給与

経験考慮の上、応相談

更新日

2025年02月18日 12:42

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Job Responsibilities:

- Dealer Support: Provide technical support and guidance to assigned dealers to ensure timely and effective resolution of service-related issues.
- Service Operations: Oversee and manage after-sales service activities, including maintenance, repairs, and warranty claims, to ensure compliance with company standards and policies.
- Training and Development: Conduct training sessions for dealer service staff on technical aspects, service procedures, and best practices to enhance their skills and knowledge.
- Customer Satisfaction: Monitor and improve customer satisfaction levels by addressing service-related complaints and feedback promptly and effectively.
- Quality Assurance: Implement and maintain quality control measures to ensure high standards of service delivery and product performance.

- Reporting and Documentation: Prepare and maintain accurate records of service activities, dealer performance, and customer feedback for analysis and reporting purposes.
- Field Visits: Conduct regular visits to dealer locations to assess service operations, provide on-site support, and ensure adherence to company guidelines.
- Continuous Improvement: Identify areas for improvement in service processes and implement corrective actions to enhance efficiency and effectiveness

会社説明