

MichaelPage

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## Technical support

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## 募集職種

## 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

## 求人ID

1520442

## 業種

インターネット・Webサービス

## 雇用形態

派遣

## 勤務地

東京都 23区

## 給与

400万円 ~ 500万円

## 更新日

2025年02月04日 13:53

## 応募必要条件

## キャリアレベル

中途経験者レベル

## 英語レベル

日常会話レベル

## 日本語レベル

ビジネス会話レベル

## 最終学歴

大学卒：学士号

## 現在のビザ

日本での就労許可が必要です

## 募集要項

Our client, a global leader in e-commerce and digital services, is looking for dedicated technical support professionals to provide not only for technical support of application product but also good collaboration skill.

## Client Details

Our client is global technology company, known for its e-commerce platform, online banking, digital content, and telecommunications services. They operates in multiple countries, so understanding cultural differences and multilingual support might be beneficial.

## Description

- Skilled in creating clear and comprehensive training materials and user manuals.
- Experienced as a trainer for IT products and services, empowering users with knowledge.
- Proficient in providing Tier 1 technical support for IT products and services, ensuring smooth user experiences.
- Basic knowledge of web development using HTML and JavaScript.
- Hands-on experience with tools like Google Analytics and Adobe Analytics to perform web analysis.

**Job Offer**

- A dynamic, energetic working environment with good work/life balance
- Open culture and job rotation available to enable internal career development
- Competitive salary and benefits package
- Opportunity for growth and advancement within the company
- Collaborative and supportive team environment

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Ayaka Iwaki at +81 3 6832 8658.

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**スキル・資格**

- Experienced in analyzing and validating site/app performance using Adobe Analytics or Google Analytics.
  - Skilled in assessing website performance through log analysis using SQL queries.
  - Good communication skill in Japanese and English.
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**会社説明**

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