



PR/116642 | Customer Service Manager (Japanese-speaking, JLPT N1)

募集職種

人材紹介会社

ジェイエイシーリクルートメント タイランド

求人ID

1519907

業種

監査・税理士法人

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2025年03月04日 11:01

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Position: Customer Service Manager (JLPT N2, N1)**Working hours:** 9:30 am to 6:00 pm**Job Duties & Responsibilities**

- Responding to give the products information to the customers.
- Handling inquiries about lost cards, cards not working, overseas cash advances, and insurance attached to the card. Supporting Customers, Responding to customer inquiries.
- Supporting mainly Japanese customers in the lounge area. Introducing and making reservations for restaurants, hotels, spas, tours, etc.
- Supporting mainly Japanese customers but sometimes supporting customers from overseas.
- Negotiating and Creating Promotions

- Posting Articles and Updating Information on the Website
Visiting member stores and collecting information.
- Creating blog articles (in Japanese) and posting them on the website.
- Data Summary and Analysis of Lounge Utilization and Sales
Monthly data extraction, data summary, analysis, and reporting to the manager.

Qualifications

- Bachelor's degree or higher.
- Japanese Language Test Level 1 reading and writing required (an equivalent level at Level 2 is also possible).
- Business-level English.
- Preferably have experience studying or working in Japan.
- Experience in marketing is a plus.
- Good communication skills.
- People who like to serve customers.

Benefits

- Bonus
- Yearly salary increments.
- Overtime payment
- Social Security Fund
- Provident Fund
- Group insurance (IPD/OPD/Dental)
- Annual health checks up every year
- Public training / Inhouse training.
- etc.

会社説明