



SALES SERVICE AGANET (Sales assistant)

募集職種

採用企業名

フィンエアー

求人ID

1518865

業種

鉄道・航空・その他旅客輸送サービス

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合

外国人 少数

雇用形態

正社員

勤務地

東京都 23区, 品川区

最寄駅

りんかい線、 天王洲アイル駅

給与

450万円 ~ 600万円

更新日

2025年02月01日 10:36

応募締切日

2025年02月21日

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル (英語使用比率: 50%程度)

日本語レベル

流暢

最終学歴

短大卒: 準学士号

現在のビザ

日本での就労許可が必要です

募集要項

Finnair is a leading Nordic airline that boasts a diverse community of professionals who work ambitiously with a big heart and commitment. A strong safety culture is our priority and at the core of our everyday work, never taking it for granted. We find meaning in our purpose: to enrich lives by bridging the world, and our identity and service mindset stems from our iconic brand's Nordic heritage. Our values – Commitment to care, Working Together, Simplicity and Courage – guide us in everything we do.

Currently Finnair is looking for a

SALES SERVICE AGANET (Sales assistant)

to join our sales team at the Tokyo office.

What You'll Do (but not limited to):

- > Handle incoming telephone calls, texts, and emails from customers and trade partners.
- > Assist trade partners with booking flights, managing reservations, and coordinating group travels.
- > Provide information about our routes, flight statuses, services, and sales promotions.
- > Support sales initiatives to achieve team targets and enhance customer satisfaction.
- > Address inquiries and resolve customer concerns promptly and professionally.
- > Collaborate with colleagues to ensure seamless customer service delivery.
- > Communicate with headquarters regarding booking management and yield controls.

Working at Finnair:

We offer you an exciting opportunity to work in the fast-changing aviation and international travel industry in a culture that drives and enables professional development and continuous improvement. We support your work-life balance with

office/remote hybrid work environment, and you will get on-job training to help you succeed in your role.

We offer you a competitive salary with social security insurance and defined contribution pension plan. We are happy to enable our employees to enrich their lives and fulfill their travel dreams by offering a wide leisure travel benefit.

Are you ready for the challenge and want to join our team? Submit your application on CareerCross by February 21, 2024.

Our people are key to our success and the foundation that makes Finnair unique. We are committed to creating a safe work environment where all our people can thrive and succeed. We cherish diversity and strive to employ people with different backgrounds and experiences, to bring together multiple views to foster our business success. According to our employee survey, respecting diversity is at a high level in our work community. You are welcome to join Finnair as your authentic self.

スキル・資格

What We're Looking For:

- ▼ Strong interpersonal and communication skills.
- ▼ Good command of both English and Japanese.
- ▼ A customer-focused mindset with a positive, can-do attitude.
- ▼ Ability to multitask and perform well under pressure.
- ▼ Standard knowledge of Word and Excel.
- ▼ Experience in GDS such as Amadeus preferable.
- ▼ Prior experience in sales, retail, or customer service in travel industry is seen as an advantage.

Other Information:

▽ Applicants must be Japanese citizens or proper working visa holders. Finnair does not provide any support to obtain work permit.

▽ Only selected applicants will be contacted for interviews.

会社説明