



PR/116597 | Japanese Customer Support Specialist (Japanese-speaking JLPT N1)

募集職種

人材紹介会社

ジェイ エイ シー リクルートメント タイランド

求人ID

1518444

業種

ビジネスコンサルティング

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2025年04月08日 04:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒: 準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Position: Japanese Customer Support Specialist (Japanese-speaking JLPT N1)

Location: Bangkok

Job Description:

- Responsible for answering phone calls and emails for Japanese owners of foreign timeshare resorts.
- Handle reservations and provide information on resorts, hotels, etc.
- Manage annual management fee payments and loan account information.
- · Oversee ownership information and points management.

Qualifications:

- Business-level English, Japanese proficiency with JLPT N1
- Team spirit and a strong commitment to customer satisfaction.
- Ability to provide cheerful and pleasant service.
- At least 3 years of professional experience; for those with a vocational school, junior college, or high school diploma: at least 5 years of professional experience (for visa purposes).

Working Conditions:

- Working Hours: 7:00 AM to 4:00 PM
- Days Off: Full two-day weekends (regular days off: Saturday and Sunday). Special leave according to the company calendar.
- Other Leave: Paid leave: 10 days
- Visa and Work Permit: Provided by the company.
- Salary: Base salary of 50,000 THB + housing allowance of 10,000 THB.
- Bonus: Once a year (based on performance), with additional incentives available.
- Salary Review: Once a year.
- Other Benefits: Social insurance enrollment, private health insurance, annual health check-up, Provident Fund (retirement savings).

会社説明