



Head of Operations

募集職種

採用企業名

KPay Japan 株式会社

求人ID

1517549

業種

その他（金融）

雇用形態

正社員

勤務地

東京都 23区, 中央区

給与

経験考慮の上、応相談 ~ 800万円

勤務時間

9:30am - 6:30pm

更新日

2025年03月19日 01:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ネイティブ

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

About KPay :

KPay Group (KPay) is a leading fintech company dedicated to empowering businesses of all sizes with simple, smart, seamless and secure technology solutions. Serving over 45,000 merchants across Hong Kong, Singapore, and Japan, KPay is unleashing merchants' growth potential by building a one-stop platform for financial management, business operations and digital transformation. KPay secures a record USD55 million in 2024, marking the largest series A fundraise globally in the payments sector of the year.

Key Responsibilities:

1. Responding to inquiries from credit card issuers, merchants, etc.
2. Conducting new merchant surveys and periodic surveys, etc.
3. Maintains and manages documents related to merchants, and collaborates with the sales team on merchant surveys and other related tasks
4. Responding to complaints from credit card users regarding merchants

5. Negotiate with acquirers and other company contacts who work with the Company
6. Management and development of team members
7. Develop and implement departmental KPIs to achieve company goals
8. Other incidental duties

Employment type :

Full-time employee

Probation period: 3 months (no change in wages or conditions)

Working Hours:9:30am - 6:30pm

※ Excluding Saturdays, Sundays and public holidays

Salary details :

Wages will be determined based on experience and ability.

*Salary includes fixed overtime pay

Benefits and Welfare

- Health insurance, employee pension insurance, employment insurance, workers'compensation insurance
- Paid vacation days, along with sick leave, summer vacation, New Year vacation, and special leave
- Commuting allowance

スキル・資格

Skills & Experience:

1. At least 1-2 years of operational experience with acquirers, credit card companies and other financial institutions
2. Strong management skills and ability to effectively manage teams and projects
3. Possess strong leadership and interpersonal skills
4. Stress tolerance and ability to perform consistently
5. Ability to effectively manage multiple tasks simultaneously
6. Team-oriented and able to work collaboratively to achieve goals
7. Native Japanese level required

会社説明