

MichaelPage

www.michaelpage.co.jp

コールセンター・オペレーター - テクノロジー

Call Center Operator - Technology

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1517527

業種

その他

雇用形態

契約

勤務地

東京都 23区

給与

400万円 ~ 500万円

更新日

2025年01月27日 17:34

応募必要条件

キャリアレベル

新卒・未経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ネイティブ

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

This role involves maintaining and verifying business data on a map platform, ensuring accuracy through direct communication with businesses. You'll troubleshoot user issues, collaborate with engineers, and meet productivity and quality targets in a fast-paced environment.

Client Details

The company is a global leader in providing IT services, including digital, technology, consulting, and operations solutions. They specialize in helping businesses optimize their operations through innovative and efficient solutions, leveraging cutting-edge technologies to support clients in the digital era.

Description

- Oversee daily technology operations in the company
- Develop strategy as it relates to the organization's IT infrastructure
- Manage the company's technology operations and the implementation of new IT systems and policies
- Analyze the business requirements of all departments to determine their technology needs
- Direct and organize IT-related projects
- Monitor changes or advancements in technology to discover ways the company can gain competitive advantage

- Ensure smooth and adequate IT service to support business operations
- Control budget and report on expenditure

Job Offer

Role: Operator (1-year contract, renewable)

Probation Period: 6 months

Salary: 3.5 to 4.5 million JPY (Total Package)

Location: Tokyo23 wards, onsite

Work Hours: Monday to Friday, 9:00 AM - 6:00 PM (No remote work options)

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.

スキル・資格

- 0-2 years of experience in a similar role.
- Native-level proficiency in Japanese (must be able to read and write Kanji).
- Ability to manage multiple tasks simultaneously and work efficiently under pressure.
- Strong attention to detail and accuracy in content review.
- Excellent interpersonal and communication skills.
- Reliable attendance and timekeeping record.
- Capable of working both independently and as part of a team.
- A sense of ownership and pride in contributing to team success.
- Experience in data analysis and customer service is a plus but not mandatory.
- Ability to work in an office environment.

会社説明

Call Center Operator