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AI Engineer | In-house Web App

★Many Foreign Engineer★Flex-time!

募集職種

人材紹介会社
G Talent（ビズメイツ株式会社）

採用企業名
Artificial Intelligence Company

求人ID
1517211

業種
インターネット・Webサービス

雇用形態
正社員

勤務地
東京都 23区

給与
700万円 ~ 800万円

勤務時間
Flextime system

更新日
2025年01月24日 17:05

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
無し

日本語レベル
ビジネス会話レベル

最終学歴
大学卒：学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

【ABOUT THE COMPANY】
The company provides solutions that connect people and people and people and things in real time using AI.
[Main products]
■The company's service is a chat support tool for contact centers (call centers).
A tool that allows customers to interact with customers by text at call centers that previously had only been handled by telephone. Inquiries to companies can be centrally managed from any interface, such as websites, LINE, and Facebook.
In addition, automatic response (chat bot) by linking FAQ system and artificial intelligence (AI), and individual correspondence by linking CRM system are also possible.

An internal chat tool that facilitates communication within the company.
It has secure communication between employees and knowledge sharing in the company, and can seamlessly link with the service. Also used in major contact centers!

It is a chat communication SDK with stability and security that can withstand tens of thousands of simultaneous connections.
It has high customizability.
[The atmosphere of the company]
・ Everyone has an original background and works while utilizing their experiences.
・ A free and open environment where you can freely discuss your ideas and immediately adopt good ideas.
・ They have members who work and associate with customers and sincerely deal with customers.
-Multinational engineers are passionate about development.

【JOB DESCRIPTION】

With the mission of "renewing support through technology," the company is developing SaaS products for contact centers to improve the customer experience.
The company already boasts a track record of more than 500 installations, mainly at major companies, and has been ranked No. 1 in the chatbot market in terms of sales for six consecutive years.

The company is looking for an AI engineer for an AI development project (MooA) that is being developed by the company.
You will be in charge from technical verification to PoC of business ideas. In addition, the company plans to focus on the research field in the future, as the development system has been established in a separate department.

【Responsibilities】
・AI-related design/development/testing/operation using the company's service data
・Building in-house original models through linkage and utilization with other companies' AI
・Development of linkage with in-house applications and development of in-house application functions
・Optimization and improvement of programs (speeding up) through load reduction, etc.
・Documentation of deliverables and sharing of know-how
・Construction of data pipeline to use the company's service data

【Work Style】
You will be assigned tasks according to your skills and interests.

【About "MooA"】
MooA is the company's proprietary operation support AI, an AI system that supports the work of contact center operators and supervisors.

【Department Composition】
1 Manager
2 AI engineers

【WELFARE】

・ Commuting allowance: Up to 30,000 yen/month
・ Club system (with company assistance)
・ Certification acquisition support system
・ Friday-end Friday internal exchange meeting (eg sushi party),
・ You can select your desired PC according to your business needs, and a monitor is provided.

スキル・資格

【Required】
・Working experience in natural language processing
・Experience with machine learning/deep learning tools or libraries (e.g. torch, transformers, spacy, etc.)
・Read English papers on machine learning/deep learning and understand and implement the algorithms.
・Knowledge of computer science, mathematics, or information processing at university or graduate school
・Able to communicate in Japanese for business purposes.

【Preferred】
・Experience with Kubernetes
・Experience with LLM model training
・Experience developing on AWS
・Research experience at a university or company

会社説明