

MichaelPage

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Client Services Advisor for Famous Retail Brand

Client Services Advisor for Retail Brand

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1516677

業種

その他（サービス）

雇用形態

正社員

勤務地

東京都 23区

給与

350万円 ~ 500万円

更新日

2025年01月22日 16:07

応募必要条件

キャリアレベル

新卒・未経験者レベル

英語レベル

流暢

日本語レベル

流暢

最終学歴

高等学校卒

現在のビザ

日本での就労許可が必要です

募集要項

Join our APAC team as a Client Services Advisor and play a pivotal role in delivering unparalleled service to our customers. You'll build strong client relationships, support e-commerce operations, and contribute to a thriving digital sales environment while working with an international luxury fashion brand.

Client Details

Our client is a renowned leader in the global fashion industry, known for our innovative designs, attention to detail, and customer-centric approach. Operating at the intersection of creativity and commerce, we take pride in delivering exceptional experiences across all channels.

Description

As a Client Services Advisor, you will:

- **Deliver** exceptional customer service through email, telephone, live chat, and social media.
- **Manage** customer orders and logistics using advanced order management systems.
- **Develop** a deep understanding of our products, collections, and customer needs to ensure tailored recommendations.

- **Contribute** to the smooth fulfillment of e-commerce and omnichannel orders.
- **Support** special projects and collaborate with internal teams to achieve operational excellence.

Job Offer

- The opportunity to work with a prestigious brand in the heart of Tokyo.
- A collaborative and inspiring work environment where your contributions make an impact.
- Hands-on experience in e-commerce and luxury fashion, with opportunities to grow professionally.
- A full-time position with the chance to showcase your expertise in customer service and sales.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Peryhan Essam on +813 6832 8691.

スキル・資格

- **Fluency in Japanese and** English, Korean is also a plus!
- Familiarity with tools like **Zendesk, CRM systems, and order management platforms**.
- Strong interpersonal skills, a **positive attitude**, and an eagerness to go above and beyond for clients.
- A **solution-oriented mindset** and ability to work effectively within a team.

会社説明

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