

MichaelPage

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## Customer Service and Operations - Global Logistics Company

## Freight Forwarding at Logistics Company!

## 募集職種

## 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

## 求人ID

1515978

## 業種

物流・倉庫

## 雇用形態

正社員

## 勤務地

東京都 23区

## 給与

350万円 ~ 500万円

## 更新日

2025年01月20日 16:00

## 応募必要条件

## キャリアレベル

中途経験者レベル

## 英語レベル

ビジネス会話レベル

## 日本語レベル

流暢

## 最終学歴

大学卒：学士号

## 現在のビザ

日本での就労許可が必要です

## 募集要項

We are currently seeking a Customer Service and Operations experienced candidate who will be responsible for coordinating logistics, ensuring efficient operations and customer communication.

## Client Details

This opportunity comes from a large organization in the logistics industry. Renowned for its strong presence across the globe, the company places a high value on innovation and efficiency, continually striving to enhance its services and solutions.

## Description

- Arrangement and delivery management of international cargo
- Customer care for domestic and international sales projects
- Overseas correspondence
- To strengthen operational relations to customer contacts by proactively advising and consulting to ensure customer satisfaction
- Resolving any arising issues or complaints related to logistics
- Contributing to team efforts and meeting departmental objectives

**Job Offer**

- A bonus scheme on top of base salary
- Opportunity to work in a professional and growth-oriented environment
- Generous holiday leaves (including winter and summer holidays)
- A permanent role in a globally recognized organization
- A company that strongly values the contribution of each employee

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

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**スキル・資格**

A successful applicant should have:

- Freight forwarding experience
  - Proficiency in customer service and operations within the transport & distribution industry.
  - Strong communication skills to liaise with customers and team members effectively.
  - Business level of English and high business Japanese
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**会社説明**

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