

MichaelPage

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Supervisor Customer Service - Global Logistics Company

Supervisor Customer Service - Logistics

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1515970

業種

流通

雇用形態

正社員

勤務地

東京都 23区

給与

600万円 ~ 800万円

更新日

2025年02月03日 00:00

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ネイティブ

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可が必要です

募集要項

This position coordinates reservations and customer service with sales teams, and manages reservation and customer service teams to improve productivity. Create, develop, implement, and monitor procedures and services that increase the profitability and productivity.

Client Details

Our client is a large organization within the Transport & Distribution sector, renowned for their commitment to delivering high-quality services globally. They have a robust presence and are recognized for their dedication to employee development.

Description

- Supervise the reservations and customer service team, ensuring optimal performance
- Manage logistics operations and coordinate transportation procedures
- Maintain high standards of customer service and resolve any related issues
- Implement strategies to improve service efficiency
- Train and mentor staff to foster their professional growth
- Collaborate with other departments to enhance overall operations
- Track and report on team performance

- Ensure compliance with industry regulations and company policies

Job Offer

- A bonus scheme on top of base salary
- Opportunities for professional growth and development
- A supportive and collaborative company culture
- Located in the heart of Tokyo

We encourage all who are interested in making a significant impact in the industry to apply. This is a fantastic opportunity to join a large organization and contribute to its growth and success.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

スキル・資格

- Experience in Air Freight
- Experience in a supervisory role
- Strong knowledge of logistics and transportation procedures
- Excellent customer service skills
- Ability to lead and mentor a team effectively
- Business level of English and high business Japanese

会社説明

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