

MichaelPage

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Technical support

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募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1515749

業種

インターネット・Webサービス

雇用形態

派遣

勤務地

東京都 23区

給与

400万円 ~ 500万円

更新日

2025年01月15日 14:51

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

Our client, a global leader in e-commerce and digital services, is looking for dedicated technical support professionals to provide not only for technical support but also analytics for client's business.

Client Details

Our client is global technology company, known for its e-commerce platform, online banking, digital content, and telecommunications services. They operates in multiple countries, so understanding cultural differences and multilingual support might be beneficial.

Description

- Skilled in creating clear and comprehensive training materials and user manuals.
- Experienced as a trainer for IT products and services, empowering users with knowledge.
- Proficient in providing Tier 1 technical support for IT products and services, ensuring smooth user experiences.
- Basic knowledge of web development using HTML and JavaScript.
- Hands-on experience with tools like Google Analytics and Adobe Analytics to perform web analysis.

Job Offer

- A dynamic, energetic working environment with good work/life balance
- Open culture and job rotation available to enable internal career development
- Competitive salary and benefits package
- Opportunity for growth and advancement within the company
- Collaborative and supportive team environment

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Ayaka Iwaki at +81 3 6832 8658.

スキル・資格

- Experienced in analyzing and validating site/app performance using Adobe Analytics or Google Analytics.
 - Skilled in assessing website performance through log analysis using SQL queries.
 - Good communication skill in Japanese and English.
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会社説明

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