![CareerCross by JAC Recruitment]

![IDEMIA]

Integration Engineer

募集職種

採用企業名
アイデミア・ジャパン株式会社

支社・支店
IDEMIA JAPAN

求人ID
1515265

業種
銀行・信託銀行・信用金庫

雇用形態
正社員

勤務地
東京都 23区

給与
800万円 ~ 1100万円

更新日
2025年01月24日 14:00

応募必要条件

職務経験
6年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ネイティブ

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

Key Missions

- Analyzes, troubleshoots and resolves tickets escalated by support level 1 (internal, external) within SLA or internal OLA,
- Reproduces and documents customer problems and escalates them to relevant solution or product development teams,
- Provides input as required on product and customer specific functionality, configuration and usage,
- Designs corrective action plans or local workarounds that allow issues to be solved within the SLA,
- Documents ticket resolution and ensures proper communication/reporting to customer on ticket resolution progress,
- Maintains support documentation up to date,
- Carries out on-site administration and preventive maintenance activities,
- Performs system upgrades at customer premises,
- During post go live period (ramp up/grace period), ensures procedures are correctly implemented,
- When relevant, maintains IT infrastructure and backend components, including hardware and software.

スキル・資格

Background:

- 5 years+ support or delivery experience
- Experience with virtualization (administration and troubleshooting),
- Experience with all web / application servers (e.g. Apache, JBoss)
- Experience with Financial/Digital Payment domain will be a plus.

Technical Skills:

- Knowledge of administration of Linux environments
- Knowledge of at least one scripting language
- Cassandra Database knowledge (basic queries: select, update, insert, etc.)
- Basic networking skills (e.g. TCP/IP, HTTP or any encryption method/protocol),
- Knowledge of Docker/ Kubernetes
- Knowledge of Github/Gitlab
- Knowledge of troubleshooting and debugging of live applications,
- Knowledge of public cloud such as Azure, AWS.
- English and Japanese both oral and written.

会社説明