

**【新着!!東京】 Cloud Hosting Service Manager (IT Infra)**

Please do not hesitate to contact us.

**募集職種**

人材紹介会社

ACS Japan

**求人ID**

1514811

**業種**

ITコンサルティング

**会社の種類**

大手企業 (300名を超える従業員数) - 外資系企業

**外国人の割合**

外国人 半数

**雇用形態**

正社員

**勤務地**

東京都 23区

**給与**

経験考慮の上、応相談

**更新日**

2025年02月20日 11:01

**応募必要条件****職務経験**

6年以上

**キャリアレベル**

中途経験者レベル

**英語レベル**

ビジネス会話レベル

**日本語レベル**

流暢

**最終学歴**

大学卒：学士号

**現在のビザ**

日本での就労許可が必要です

**募集要項****【IT Infra】 Cloud Hosting Service Manager**

The Hosting Service Manager will be a member of the Global Hosting Services (GHS) Service Management team and comes to the organization having experience in cloud technology stack especially in Service delivery, provisioning, integration area with a background in IT infrastructure services.

The role holder will be responsible for managing GHS Customer requests and providing consultations including:

- Demand Management: Working directly with customer service teams, fully understand, document and route service

requests to the appropriate GHS Teams

- Explain GHS Service Catalog to cloud customers, walkthrough the available service offerings and provide consultations for selecting appropriate services
- Coach cloud customers how to consume GHS services
- Serve as an escalation point for efforts that are experiencing problems
- Be a trusted partner for territories, acting as a bridge between global and local teams

The Global Hosting Service provides and operates highly available 24/7 servers, IaaS and PaaS across multiple global on-premise hosting centers and Public Cloud Service Providers.

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## スキル・資格

### ■Basic Qualifications

- 5 years in IT infrastructure services, preferably cloud hosting services - deploying and managing IaaS and PaaS services.
- ITIL certification, Azure Fundamentals (AZ 103)
- Japanese/English Business Level Fluency is required

### ■Preferred Qualifications

- GCP/AWS certifications, Project Management Professional (PMP)

★If you have any questions or need more information, please do not hesitate to contact us.

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## 会社説明