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【新着!!東京】　Cloud Hosting Service Manager (IT Infra)

Please do not hesitate to contact us.

募集職種

人材紹介会社
ACS Japan

求人ID
1514811

業種
ITコンサルティング

会社の種類
大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合
外国人 半数

雇用形態
正社員

勤務地
東京都 23区

給与
経験考慮の上、応相談

更新日
2025年01月09日 10:24

応募必要条件

職務経験
6年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
流暢

最終学歴
大学卒：学士号

現在のビザ
日本での就労許可が必要です

募集要項

【IT Infra】Cloud Hosting Service Manager

The Hosting Service Manager will be a member of the Global Hosting Services (GHS) Service Management team and comes to the organization having experience in cloud technology stack especially in Service delivery, provisioning, integration area with a background in IT infrastructure services.

The role holder will be responsible for managing GHS Customer requests and providing consultations including:

- Demand Management: Working directly with customer service teams, fully understand, document and route service

requests to the appropriate GHS Teams
- Explain GHS Service Catalog to cloud customers, walkthrough the available service offerings and provide consultations for selecting appropriate services
- Coach cloud customers how to consume GHS services
- Serve as an escalation point for efforts that are experiencing problems
- Be a trusted partner for territories, acting as a bridge between global and local teams

The Global Hosting Service provides and operates highly available 24/7 servers, Iaas and PaaS across multiple global on-premise hosting centers and Public Cloud Service Providers.

スキル・資格

■Basic Qualifications

- 5 years in IT infrastructure services, preferably cloud hosting services - deploying and managing IaaS and PaaS services.
- ITIL certification, Azure Fundamentals (AZ 103)
- Japanese/English Business Level Fluency is quired

■Preferred Qualifications

- GCP/AWS certifications、Project Management Professional (PMP)

★If you have any questions or need more information, please do not hesitate to contact us.
★Jing Liu ｜E-mail: jing.liu@acsjapan.jp

会社説明