

MichaelPage

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Customer Service at Global Logistics Company

Logistics Customer Support Specialist!

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1514363

業種

物流・倉庫

雇用形態

正社員

勤務地

東京都 23区

給与

500万円 ~ 700万円

更新日

2025年01月02日 17:46

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ネイティブ

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可が必要です

募集要項

The CS Representative will facilitate the operations of all shipments (air and domestic transportation). You will ensure timely and movement of freight and information; this includes processes from booking through the confirmation of shipping.

Client Details

One of the world's leading logistics companies.

Description

The CS Representative will facilitate the operations of all shipments (air and domestic transportation). You will ensure timely and movement of freight and information; this includes processes from booking through the confirmation of shipping. Main responsibilities will involve:

- Communicates with customers and vendors to ensure the shipment moves smoothly.
- Handles customer and vendor billings.

- Responds to escalated shipment problems, matters, and delays from the team and works with management to handle them with a high sense of urgency.
- Schedules and dispatches agents/drivers to appropriate locations according to predetermined schedules, customer requests, and/or immediate needs
- Communicates with agents/drivers and origin and destination location agents regarding shipment status, special handling, and delivery processes

Job Offer

- Diverse and international job scope
- Dynamic environment for a great career development

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

スキル・資格

The Team in Tokyo is looking for candidates with the following strengths/qualifications:

- Experience in the industry and in a similar role (logistics/freight forwarding)
- Good customer service skills dealing with a variety of people
- Fluent level of Japanese language and business English skills
- Available to work different shifts which will include evenings, weekends, and public holidays.
- Good time management skills, ability to organize information

会社説明

One of the world's leading logistics companies.