

# Michael Page

www.michaelpage.co.jp

## IT Support Specialist - Global Banking Firm

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## 募集職種

#### 人材紹介会社

マイケル・ペイジ・インターナショナル・ジャパン株式会社

#### 求人ID

1513951

## 業種

投資銀行

## 雇用形態

派遣

#### 勤務地

東京都 23区

## 給与

経験考慮の上、応相談

#### 更新日

2024年12月25日 13:57

# 応募必要条件

# キャリアレベル

中途経験者レベル

## 英語レベル

ビジネス会話レベル

## 日本語レベル

ビジネス会話レベル

# 最終学歴

大学卒: 学士号

## 現在のビザ

日本での就労許可が必要です

## 募集要項

A leading financial institution seeks an IT Support Specialist to ensure seamless IT infrastructure operations and provide first-level support for trading platforms and banking systems. This role combines hands-on IT support with exposure to international banking technology.

#### 企業情報

Join a globally recognized financial institution known for its strong presence in corporate and investment banking.

### 職務内容

- · Manage and maintain IT infrastructure, including Windows servers, Active Directory, and network devices.
- Provide first-level support for trading platforms (Bloomberg, Reuters, etc.) and banking systems.
- Ensure the smooth operation of voice recording systems and IT equipment.
- Prepare technical documentation and implement system checks and controls.
- Handle IT reporting, user access, and asset management.
- Support system upgrades, software deployment, and daily reconciliations.
- Collaborate with head office and vendors for issue resolution.
- Provide standby support outside regular office hours as needed.

## 条件・待遇

- Work in a globally connected financial institution with a significant regional footprint.
- Competitive compensation and benefits package.
- Opportunities for continuous learning and professional development.
- Exposure to cutting-edge banking and trading technologies.
- · Collaborative and international work environment.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Naoko Toda at +81 3 6832 8648.

# スキル・資格

- Diploma or higher in Computer Science, IT, or a related field.
- 5+ years of IT administration/support experience, preferably in the banking industry.
- Knowledge of network infrastructure (switches, routers, firewalls).
- Proficiency in Windows Server, Active Directory, and Microsoft Office.
- Fluent English; additional European languages are a plus.
- · Business level Japanese to communicate with users.

# 会社説明

A globally recognized financial institution known for its strong presence in corporate and investment banking.