



PR/116325 | Service Manager

募集職種

人材紹介会社

ジェイエイシーリクルートメント タイランド

求人ID

1513392

業種

その他（メーカー）

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2025年01月07日 10:01

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Position: SERVICE OPERATION MANAGER

Industry: PROCESSING MACHINE PRODUCTS

Salary: 100,000 – 120,000 THB / Month

Location: Bangkok

Job Summary: We are seeking a highly skilled and experienced Service Operation Manager with a background in food processing. The ideal candidate will be responsible for overseeing the daily operations of our service department, ensuring efficient and high-quality service delivery. This role requires strong leadership, excellent organizational skills, and a deep understanding of food processing operations.

Key Responsibilities:

- Oversee and manage the daily operations of the service department.

- Ensure compliance with food safety and quality standards.
- Develop and implement operational policies and procedures.
- Coordinate with various departments to ensure seamless service delivery.
- Manage and train service staff, fostering a culture of continuous improvement.
- Monitor and analyze service performance metrics, implementing improvements as needed.
- Handle customer inquiries and complaints, ensuring timely and effective resolution.
- Maintain and manage service budgets, optimizing costs without compromising quality.
- Ensure compliance with all relevant health and safety regulations.
- Collaborate with the production team to ensure alignment of service and production goals.

Qualifications:

- Bachelor's degree in Food Science, Industrial Engineering, or a related field.
- Minimum of 5 years of experience in a service management role within the food processing industry.
- Strong knowledge of food safety regulations and quality control standards.
- Proven leadership and team management skills.
- Excellent communication and interpersonal skills.
- Strong problem-solving and decision-making abilities.
- Ability to work under pressure and manage multiple tasks simultaneously.
- Proficiency in using service management software and tools.

#LI-JACTH

#citybangkok

会社説明