PR/115908 | Technical Support Specialist

募集職種

人材紹介会社
ジェイ エイ シー リクルートメント タイランド

求人ID
1513212

業種
化学・素材

雇用形態
正社員

勤務地
タイ

給与
経験考慮の上、応相談

更新日
2025年02月04日 17:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
短大卒： 準学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

Position: Technical Support Specialist

Responsibilities:

- Evaluate market trends, risks, and opportunities, focusing on technical aspects, and provide insights on competitor product analysis.

- Support new product development, quality enhancement, and identify new sources of feedstock supply.

- Provide technical support to selected external customers, either alongside or independently of the Sales Executive, regarding product features, properties, applications, and reformulation advice.

- Address customer inquiries/complaints related to technical issues and quality control, and offer appropriate solutions.

- Ensure that all product deliveries meet customer satisfaction, achieving superior quality and reliability standards.

- Guarantee that all operation sites/terminals comply with international standards such as ISO 9000/14000.

- Perform statistical control, consistently monitor product quality to maintain consistency, and alert the sales team when abnormal trends are detected.

- Develop and manage TQA/TQC or other quality assurance systems to ensure that all products manufactured by the organization meet customer specifications.

Qualifications:

- Bachelor's Degree on Chemistry or Petroleum, Chemical Engineer

- At least 5 years in technical experience.

- Experience in technical background, preferably chemical acquired either through formal education.

- Have strong technical analysis, interpretation skill, problem solving skill and knowledge of marketing.

- Drive and ability to deliver the result without supervision.

- Excellent communication and presentation skill, fluency in English.

- Ability to travel within country and aboard.

- Have Toeic score 550

会社説明