



## PR/115901 | Japanese Speaking Service Desk Operation

## 募集職種

## 人材紹介会社

ジェイエイシーリクルートメント タイランド

## 求人ID

1513208

## 業種

ITコンサルティング

## 雇用形態

正社員

## 勤務地

タイ

## 給与

経験考慮の上、応相談

## 更新日

2025年01月07日 13:01

## 応募必要条件

## 職務経験

3年以上

## キャリアレベル

中途経験者レベル

## 英語レベル

ビジネス会話レベル

## 日本語レベル

ビジネス会話レベル

## 最終学歴

短大卒：準学士号

## 現在のビザ

日本での就労許可は必要ありません

## 募集要項

**Job Title:** Japanese Speaking Service Desk Operator**Location:** Patumwan, Bangkok.**Job Type:** Full-Time**About Us:** Our client is a leading IT company dedicated to providing top-notch technology solutions and support to our clients. We are seeking a skilled and customer-focused Service Desk Operator who is proficient in Japanese to join our team.**Job Description:**

- Provide first-level technical support to Japanese-speaking clients via phone, email, and chat.
- Troubleshoot and resolve IT issues related to hardware, software, and network systems.
- Document and track incidents and service requests in the ticketing system.

- Escalate complex issues to higher-level support teams as needed.
- Communicate effectively with clients and internal teams in Japanese.

**Requirements:**

- Proficiency in Japanese (speaking and writing) at a business level.
- Strong technical skills and experience in IT support.
- Excellent problem-solving and analytical abilities.
- Strong communication and interpersonal skills.
- Ability to work independently and as part of a team.

**Preferred Qualifications:**

- Experience in a service desk or technical support role.
- Familiarity with ITIL practices and methodologies.
- Knowledge of common IT systems and software.

**How to Apply:** Click the “APPLY” button to submit your resume and cover letter.

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会社説明