



JAC Recruitment

We are recruitment specialists around the globe

Indonesia

PR/122441 | National Service Manager

募集職種

人材紹介会社

ジェイエイシーリクルートメントインドネシア

求人ID

1512099

業種

その他（メーカー）

雇用形態

正社員

勤務地

インドネシア

給与

経験考慮の上、応相談

更新日

2024年12月24日 10:25

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Job Description :

1. Responsible to all operation of Service Network in Indonesia, direct and indirect channel
2. Monitor and evaluation of the quality and operation of Service Center based upon Customer Satisfaction Index
3. Ensure the effectiveness activity in Service Center in accordance with SOP
4. Management VOC & VOD and countermeasure program activities
5. Able to handle several project at the same time, inter and intra Departments.

Qualifications :

1. Bachelor's Degree from Engineering, Statistic major or equivalent.
2. Experience at least 5 years in customer service management, preferred from electronic company.
3. Have a background leading a number of teams in order to achieve an organization target
4. Acquired good understanding of Service, strong team worker and collaborative behavior
5. English Proficient (written & verbal) and familiar with MS Office application
6. Have good communication skill, negotiation skill fast learner, reporting & presentation.

