



PR/158292 | System Support Specialist

募集職種

人材紹介会社

ジェイエイシーリクルートメント マレーシア

求人ID

1509135

業種

ITコンサルティング

雇用形態

正社員

勤務地

マレーシア

給与

経験考慮の上、応相談

更新日

2024年12月11日 15:31

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Job Responsibilities:

- Test the software to find bugs and performance issues.
- Create and update test cases to ensure the software is user-friendly, secure, and performs well.
- Work with the product team to test new features, track problems, and ensure they are fixed quickly.

Customer Support & Success:

- Help the customer support team with troubleshooting and share solutions.
Create helpful resources like guides and training materials.
Conduct training and demos for customers to build their confidence and keep them informed about updates.

Job Requirements:

- Strong attention to detail and problem-solving skills.
- Experience with software testing, including manual and automated testing.
- A technical educational background is very positive
- Familiarity with bug tracking and testing tools.
- Excellent communication skills, both technical and non-technical.
- Good English communication skills.
- A customer-first mindset and a passion for providing support.

#LI-JACMY

会社説明