



# Bilingual Deputy Operations Manager

募集職種

採用企業名

インターソフト株式会社

求人ID

1508227

業種

投資銀行

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合

外国人 半数

雇用形態

正社員

勤務地

東京都 23区

給与

経験考慮の上、応相談

ボーナス

固定給+ボーナス

更新日

2024年12月13日 00:00

応募必要条件

職務経験

6年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ネイティブ

最終学歴

大学卒: 学士号

現在のビザ

日本での就労許可が必要です

募集要項

## Overview:

We are seeking a dynamic and results-driven **Deputy Operations Manager** with bilingual proficiency in **Japanese and English** to join our global investment banking team. The ideal candidate will oversee remittance operations, ensuring compliance, accuracy, and efficiency while supporting operational strategies and fostering strong client and team relationships.

# Key Responsibilities:

## **Operational Management:**

- Oversee daily remittance operations, ensuring smooth execution of domestic and international transactions.
- Monitor and ensure compliance with relevant local and international banking regulations, including AML, KYC, and FATCA.
- · Identify process improvements and implement best practices to enhance operational efficiency and minimize risk.

### Team Leadership & Collaboration:

- Act as the primary liaison between local and global teams to ensure seamless communication and alignment with organizational goals.
- · Provide guidance, training, and mentorship to the operations team to enhance their skills and productivity.
- Serve as the deputy lead in the absence of the Operations Manager, ensuring continuity in decision-making and management.

### Client & Stakeholder Engagement:

- Build and maintain strong relationships with clients, vendors, and internal stakeholders to facilitate a high standard of service
- Resolve escalations promptly and professionally, maintaining the bank's reputation for excellence.
- · Represent the remittance team in cross-departmental meetings and contribute to strategic discussions.

#### Risk and Compliance:

- · Ensure all remittance operations comply with company policies, industry standards, and regulatory requirements.
- Proactively identify risks in the remittance process and develop mitigation strategies.
- · Collaborate with compliance teams to stay updated on regulatory changes and implement necessary updates.

### スキル・資格

#### Qualifications:

### Required Skills & Experience:

- Bilingual proficiency in Japanese and English (Native-level Japanese and Business-level English).
- Bachelor's degree in Business, Finance, or a related field.
- Minimum of [X years] experience in remittance operations, preferably within a global financial institution.
- Proven knowledge of banking regulations, remittance systems, and international transaction protocols.
- · Strong analytical skills with an eye for detail and accuracy.
- Excellent leadership and interpersonal skills to foster collaboration across diverse teams.

## Preferred Skills:

- Familiarity with SWIFT, SEPA, and other international payment systems.
- Experience in managing remittance platforms and system upgrades.
- · Certification in AML/KYC compliance or similar is a plus.

## Why Join Us?

- Be part of a globally recognized institution known for innovation and integrity.
- Opportunity to work in a diverse, multicultural environment with growth potential.
- Competitive compensation and benefits tailored to your experience.

If you are a motivated professional with a passion for operational excellence and bilingual expertise, we invite you to apply and contribute to our success story.

会社説明