



## PR/086707 | Customer Support Staff (m/f/d)

### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメントドイツ

#### 求人ID

1507555

#### 業種

その他（メーカー）

#### 雇用形態

正社員

#### 勤務地

ドイツ

#### 給与

経験考慮の上、応相談

#### 更新日

2024年12月03日 10:29

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

#### COMPANY OVERVIEW

The global leader in providing high quality and tailor-made belt solutions is looking for a customer support staff (m/f/d).

The company's German location is the central hub in the European market, serving the industry with technical excellence and reliability. Located in Germany, a center of technology and innovation, it boasts state-of-the-art manufacturing facilities and strict quality control to provide high-quality belt solutions for a wide range of industrial needs. They excel in providing integrated support from design to manufacturing and after-sales service. This allows customers to choose their products with peace of mind and realize greater efficiency and productivity in their operations.

#### JOB RESPONSIBILITIES

- Handling inquiries: Responding to customer questions and resolving issues.

- Providing information: Offering product details and advising customers.
- Ensuring customer satisfaction: Handling complaints and gathering feedback.
- Communication and escalation: Collaborating with other departments and escalating complex cases.
- Data management: Updating customer data and creating reports.

**JOB REQUIREMENTS**

- Some sort of work experience (internship, work study is fine)
- Business level English skills and German

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

#LI-JACDE #countrygermany

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会社説明