

MichaelPage

www.michaelpage.co.jp

Travel Consultant - with GDS Experience!

Travel Consultant

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1507163

業種

旅行・観光

雇用形態

正社員

勤務地

東京都 23区

給与

350万円 ~ 450万円

更新日

2024年12月02日 13:35

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

流暢

日本語レベル

ネイティブ

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

You will have the unique responsibility of managing inquiries from Japanese clients via email and phone calls, primarily within the B2B sector. While the majority of your interactions will be with Japanese clients, you'll also have the opportunity to engage with foreign clients. This makes proficiency in English communication an essential requirement for this role.

Client Details

Global travel company.

Description

- Manage inquiries from Japanese clients via email, phone calls, and in-person meetings, ensuring exceptional service at every touchpoint.
- Build and maintain strong relationships with clients, understanding their travel preferences and requirements to provide personalized recommendations and solutions.
- Stay updated on industry trends, travel regulations, and destination information to offer informed advice and support.
- Collaborate with team members to optimize travel itineraries, resolve issues, and exceed client expectations.
- Assist with administrative tasks such as processing payments, issuing tickets, and preparing travel documents accurately and efficiently.

- Proactively follow up with clients post-travel to gather feedback, address any concerns, and foster long-term loyalty and satisfaction.

Job Offer

- Hybrid Set up - has to be in the office during training though.
- Monday to Friday, 9AM-6PM

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.

スキル・資格

- Native-level proficiency in Japanese.
 - Fluency in English, as you'll also engage with foreign clients.
 - Strong communication skills, both written and verbal.
 - Ability to work in Tokyo 23.
 - Prior experience in the travel industry or customer service is preferred but not required.
-

会社説明

Travel Consultant