

MichaelPage

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OPEN Customer Support in the Travel Industry

Customer Support, Travel Operator!

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1507021

業種

旅行・観光

雇用形態

正社員

勤務地

東京都 23区

給与

400万円 ~ 550万円

更新日

2024年11月29日 13:21

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

流暢

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可が必要です

募集要項

As a Customer Support, Travel Operator, you will assist Japanese customers using the company app, and work with airlines, hotels, and partners to resolve travel inquiries.

Client Details

Our client is a fast-growing online travel agency.

Description

As a Customer Support, Travel Operator, you will assist Japanese customers during their travels and work with airlines, hotels, and partners to resolve travel inquiries (e.g., flight changes, booking modifications). English communication is required for interactions with international partners. Communication via calls and emails with Japanese customers. Example: cancelling reservations, rebooking, refunding, and the likes.

Job Offer

- Very international job scope in an exciting industry

- Chance to make a lot of connections

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

スキル・資格

The Team in Tokyo is looking for candidates with a keen interest for the industry and with the following strengths / qualifications:

- Customer Service background ideal, but open to entry level
 - Fluent/Native level of Japanese
 - Business level of English to communicate with local partners abroad
 - Open to night shift work and full office attendance
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会社説明

A fast-growing online travel agency.