

MichaelPage

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IT Support

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募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1506970

業種

投資銀行

雇用形態

派遣

勤務地

東京都 23区

給与

550万円 ~ 600万円

更新日

2024年11月28日 15:41

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

One of the TOP global investment firm in the world, looking for a bilingual IT support candidate join their IT team in Tokyo. Your responsibility is to provide technical support such as troubleshooting, user support in Japanese and English.

Client Details

Our client is global investment firm. They manage multiple asset classes, such as private equity, infrastructure, real estate and credit strategies. They have a very collaborative culture with team members worldwide for their success.

Description

- Provide IT administration
- Respond all tires of support from telephone to remote access to desk-side
- Respond to critical incidents (PC or LAN failure) on an on-call basis
- Install and maintenance Hardware/ Software
- Troubleshooting technical issues (Desktop, laptop, Monitores)

Job Offer

- Opportunity for growth and advancement within the company
- Collaborative and supportive team environment
- Flexible work schedule and work-life balance
- Comprehensive training and professional development opportunities

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Ayaka Iwaki at +81 3 6832 8658.

スキル・資格

- Understanding of security practices including physical, internet, and wireless
 - Service Desk Financial Industry experience is plus
 - Experience troubleshooting conference rooms, Zoom/Teams conferencing issues, telephony, systems, messaging platform and collaboration tools
 - Ability to quickly and effectively diagnose and resolve technical issues and eliminate repetitive issues both on-site and remotely
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会社説明

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