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EIRE
www.eiresystems.com

Senior Network Operations Engineer (Japanese & English)

Japan team, Global NOC - Pharmaceuticals

募集職種

採用企業名
エイラシステム株式会社

求人ID
1506949

部署名
Enterprise Clients, On-site IT Services

業種
医薬品

会社の種類
大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合
外国人 少数

雇用形態
紹介予定派遣

勤務地
東京都 23区, 品川区

最寄駅
山手線駅

給与
800万円 ~ 1100万円

更新日
2025年04月10日 03:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
専門学校卒

現在のビザ
日本での就労許可が必要です

募集要項

EIRE Systems is looking to hire an experienced, Japanese and English-speaking Senior Network Operations Engineer. This is an in-house opportunity, dedicated to supporting the network infrastructure of a global Pharmaceuticals company that is known worldwide for its emphasis on the wellbeing of their people.

You will support network systems operations and network change projects for an enterprise environment comprising mostly Cisco networking equipment (approx. 200 Cisco devices across 11 offices/branches in in Japan).

Working as part of a small local Network infrastructure team, with support from global network operations groups, the main focus of the role will be supporting the day-to-day network support services, troubleshooting network performance issues, handling incidents, planning and executing operational network change activities.

Global and local projects coordination:

- Work closely with European and SE Asia-based IT teams, and local Japan IT Infrastructure department for network related activities, such as vendor control (quote, schedule, user coordination of the sites), WAN circuit management (opening/closing), equipment management, performing connection/application tests after implementation, user training, and all other necessary duties.
- Decommission of devices and circuits with coordination with local business, IPS and external vendors for supporting projects.
- After hours and weekend work for planned local/global project work and unexpected issues, including business trips will be required.

As a member of L2 incident management, responsible for troubleshoot, upgrade, install hardware/software of routers, switches, proxy servers, and all other related devices and tools.

- Process internal and external Firewall requests from users including checking logs and existing rules.
- Manage wireless access points and wireless controllers in Japan.
- Work closely with server, application, infrastructure and printer teams, and voice/video team to respond to their network queries.
- Process network related issues and requests via ticketing system, configuring devices as necessary.
- Inventory of all Japanese devices and data files.
- After hour and weekend work for planned local/global project work and unexpected issues, including business trips.

Supported technologies include:

- Existing L2 and L3 LAN solution with Cisco
- Traditional WAN solution with Cisco
- Wireless solution with Cisco
- Firewall operation with Palo-Alto
- VPN solution (Global Protect) with Palo-Alto
- Zero-Trust solution/configuration on network devices for end users
- Could-based proxy system (Zscaler) operation
- Cisco ISE authentication/authorization solution
- Microsoft 365 E5 security solution
- SD-WAN solution with Aruba (Silver Peak)

スキル・資格

Qualifications and Experience:

- Native-level Japanese and intermediate/business-level English (willing and interested in being part of a global team).
- 2-3 years networking experience, in a large enterprise environment, supporting network operations and projects.
- CCNP (Cisco Certified Network Professional) certification or equivalent knowledge and experience
- Experience with enterprise-class Cisco networking technologies
- Solid understanding of infrastructure technologies such as WAN, LAN, WLAN, Internet Proxy, VPN and Firewalls
- Good level of knowledge and working experience in Internetworking, IP routing protocols and troubleshooting MPLS/IP VPN
- EIGRP and BGP routing protocols
- Knowledge of ITIL processes and methodologies to deliver high quality support to meet customer needs
- Ability to follow processes and to generate good documentation.
- Collaboration and communication skills. Accountable and highly results oriented. Sense of urgency. Ability to plan and organize work.

会社説明