

## Import/Export Customer Service for Global Logistics Company

## Import/Export Customer Service, Logistics

## 募集職種

## 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

## 求人ID

1506289

## 業種

物流・倉庫

## 雇用形態

正社員

## 勤務地

東京都 23区

## 給与

500万円 ~ 650万円

## 更新日

2024年11月25日 16:00

## 応募必要条件

## キャリアレベル

中途経験者レベル

## 英語レベル

ビジネス会話レベル

## 日本語レベル

流暢

## 最終学歴

大学卒：学士号

## 現在のビザ

日本での就労許可が必要です

## 募集要項

The CS Representative will facilitate the operations of all shipments (air and domestic transportation). You will ensure timely and movement of freight and information; this includes processes from booking through the confirmation of shipping.

## Client Details

A leading international logistics company.

## Description

The CS Representative will facilitate the operations of all shipments (air and domestic transportation). You will ensure timely and movement of freight and information; this includes processes from booking through the confirmation of shipping. Main responsibilities will involve:

- Communicates with customers and vendors to ensure the shipment moves smoothly.
- Handles customer and vendor billings.

- Responds to escalated shipment problems, matters, and delays from the team and works with management to handle them with a high sense of urgency.
- Schedules and dispatches agents/drivers to appropriate locations according to predetermined schedules, customer requests, and/or immediate needs
- Communicates with agents/drivers and origin and destination location agents regarding shipment status, special handling, and delivery processes

#### **Job Offer**

- Diverse and international job scope
- Dynamic environment for a great career development

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

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#### **スキル・資格**

The Team in Tokyo is looking for candidates with the following strengths/qualifications:

- Experience in the industry and in a similar role (logistics/freight forwarding)
- Good customer service skills dealing with a variety of people
- Fluent level of Japanese language and business English skills
- Available to work different shifts which will include evenings, weekends, and public holidays.
- Good time management skills, ability to organize information

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#### **会社説明**

A leading international logistics company.