

MichaelPage

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## IT helpdesk

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## 募集職種

## 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

## 求人ID

1506153

## 業種

小売

## 雇用形態

派遣

## 勤務地

東京都 23区

## 給与

300万円 ~ 400万円

## 更新日

2024年11月21日 17:36

## 応募必要条件

## キャリアレベル

中途経験者レベル

## 英語レベル

基礎会話レベル

## 日本語レベル

ビジネス会話レベル

## 最終学歴

大学卒：学士号

## 現在のビザ

日本での就労許可が必要です

## 募集要項

The global retail company is looking for It helpdesk who can handle troubleshooting issues, PC kitting, user support in Japanese and English

## Client Details

This company is a leading global fashion brand, known for its iconic style and high-quality products. For an IT professional, this represents a unique opportunity to work at the intersection of technology and fashion in a fast-paced, innovative environment.

## Description

- Assist internal employees with troubleshooting and resolving technical issues across hardware, software, and systems.
- Handle setup and maintenance of various devices including PCs, iPads, mobile phones, and conference room systems.
- Set up and configure user PCs, ensuring all necessary software and settings are in place for smooth operation.
- Administer and support O365 and Active Directory settings at retail locations.

## Job Offer

- Opportunity for growth and advancement within the company
- Collaborative and supportive team environment
- A dynamic, energetic working environment with good work/life balance
- Open culture and job rotation available to enable internal career development

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Ayaka Iwaki at +81 3 6832 8658.

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## スキル・資格

- Ability to quickly diagnose and resolve common hardware and software issues, especially in a fast-paced environment.
  - Experience with setting up and configuring devices like **PCs, iPads, printers, and conference room systems.**
  - Ability to write clear and concise **technical documentation** (in Japanese), including setup guides and troubleshooting procedures.
  - Willingness to learn new systems and technologies, and the ability to quickly adapt to changes in tools, procedures, and technologies.
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## 会社説明

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