

IT Support Specialist- Global Investment Bank

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募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

採用企業名

非公開

求人ID

1505600

業種

銀行・信託銀行・信用金庫

雇用形態

正社員

勤務地

東京都 23区

給与

600万円 ~ 700万円

更新日

2024年11月19日 14:10

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

流暢

最終学歴

高等学校卒

現在のビザ

日本での就労許可が必要です

募集要項

You will be responsible for providing technical troubleshooting and consultation to end-users in the Investment Banking divisions in Japan. You will work closely with support teams and other IT departments to resolve issues and fulfill user requests, ensuring the smooth operation of our systems.

Client Details

The Client is a prestigious financial institution operating in the investment banking sector, renowned for its global presence and commitment to excellence. Join the team and become part of a company that values collaboration, innovation, and delivering exceptional service to our clients.

Description

- Troubleshoot issues escalated from the IT Helpdesk, ensuring timely resolution and minimizing disruption to end-users.
- Provide on-site technical support for desktop PCs, including both software and hardware troubleshooting.

- Set up computers and install software systems, ensuring proper functionality.
- Support Market Data and in-house developed applications to optimize user experience.
- Perform basic hardware moves and changes to accommodate user needs.
- Record and manage all incidents and requests in the ticket-tracking system, maintaining accurate documentation.

Job Offer

- Exciting career opportunity with a prestigious financial institution at the forefront of the investment banking sector.
- Access to cutting-edge technology and resources, empowering you to drive innovation and shape the future of IT support.
- Opportunity to work with senior clients and deliver white-glove support, honing your customer service skills and building valuable relationships.
- Work-life balance with a Monday to Friday-schedule, allowing you to enjoy your personal and family life.
- This role is available in both full-time and contract employment type.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Peryhan Essam on +813 6832 8691.

スキル・資格

- 2 to 5 years of experience in IT support, demonstrating technical expertise and problem-solving skills.
- Ability to collaborate effectively within a team and multitask, prioritizing tasks efficiently.
- Strong decision-making abilities in a fast-paced environment, following approved procedures.
- Good working knowledge and IT experience supporting Microsoft Windows configuration, Desktop Administration, and Microsoft Office Suite.
- Solid understanding of Intel-based PC hardware/peripherals, ensuring efficient troubleshooting.

会社説明

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