PR/116163 | IT Support (Eng skill)

募集職種

人材紹介会社
ジェイ エイ シー リクルートメント タイランド

求人ID
1504352

業種
鉄道・航空・その他旅客輸送サービス

雇用形態
正社員

勤務地
タイ

給与
経験考慮の上、応相談

更新日
2024年11月19日 10:50

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
短大卒： 準学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

Job Title: IT Support Specialist

Location: Bangkok (Pattanakan Rd)

Job Type: Full-Time

JAC Recruitment is partnering with one of the leading Automotive companies to identify a highly qualified candidate for the IT Support position. The company is expanding its development team and is focused on leveraging cutting-edge technologies to drive business growth.

If you are interested, please review the detailed job description below.

Job Summary: The IT Support Specialist will be responsible for providing technical assistance and support to end-users, troubleshooting hardware and software issues, and ensuring the smooth operation of our IT systems. The ideal candidate will have strong problem-solving skills, excellent communication abilities, and a passion for technology.

Key Responsibilities:

- Provide first-level support to end-users via phone, email, or in-person.

- Diagnose and resolve hardware, software, and network issues.

- Install, configure, and maintain computer systems and applications.

- Assist with the setup and maintenance of IT equipment, including desktops, laptops, printers, and mobile devices.

- Manage user accounts and access permissions.

- Document and track support requests and resolutions using a ticketing system.

- Collaborate with other IT team members to address complex issues and implement solutions.

- Conduct regular system updates and maintenance to ensure security and performance.

- Provide training and support to end-users on IT-related topics.

Qualifications:

- Bachelor's degree in Information Technology, Computer Science, or a related field (or equivalent experience).

- Proven experience in an IT support role.

- Strong knowledge of Windows and Mac operating systems.

- Familiarity with network protocols and troubleshooting.

- Experience with Microsoft 365, including Outlook, SharePoint, and OneDrive.

- Experience in ticketing systems for tracking support requests.

- Strong communication and interpersonal skills.

- Ability to work independently and as part of a team.

- **Good communication skills in Thai, English, both written and verbal.**

会社説明