



PR/115908 | Technical Support Specialist

募集職種

人材紹介会社

ジェイエイシーリクルートメント タイランド

求人ID

1504245

業種

化学・素材

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2024年11月19日 10:43

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Position: Technical Support Specialist

Responsibilities:

- Evaluate market trends, risks, and opportunities, focusing on technical aspects, and provide insights on competitor product analysis.
- Support new product development, quality enhancement, and identify new sources of feedstock supply.
- Provide technical support to selected external customers, either alongside or independently of the Sales Executive, regarding product features, properties, applications, and reformulation advice.
- Address customer inquiries/complaints related to technical issues and quality control, and offer appropriate solutions.
- Ensure that all product deliveries meet customer satisfaction, achieving superior quality and reliability standards.
- Guarantee that all operation sites/terminals comply with international standards such as ISO 9000/14000.

- Perform statistical control, consistently monitor product quality to maintain consistency, and alert the sales team when abnormal trends are detected.
- Develop and manage TQA/TQC or other quality assurance systems to ensure that all products manufactured by the organization meet customer specifications.

Qualifications:

- Bachelor's Degree on Chemistry or Petroleum, Chemical Engineer
- At least 5 years in technical experience.
- Experience in technical background, preferably chemical acquired either through formal education.
- Have strong technical analysis, interpretation skill, problem solving skill and knowledge of marketing.
- Drive and ability to deliver the result without supervision.
- Excellent communication and presentation skill, fluency in English.
- Ability to travel within country and aboard.
- Have Toeic score 550

会社説明