



## PR/117736 | eBanking - Implementation Customer Support Vice President or Associate

### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメントイギリス

#### 求人ID

1504194

#### 業種

銀行・信託銀行・信用金庫

#### 雇用形態

正社員

#### 勤務地

ドイツ

#### 給与

経験考慮の上、応相談

#### 更新日

2024年11月19日 10:41

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

The Frankfurt office of a well-known international bank is looking to hire eBanking - Implementation Customer Support Associate or Vice President.

### Profile Summary

Responsibility of this position is for customer support on multi cashing system, support for Pooling, Multi-Bank etc., and cooperation with local IT department on local Cash Management System.

### Duties and Responsibilities

- To manage and handle customer requirement and inquiries on eBanking.

- To support and cooperate with Transaction Banking member on its cash product matter (Pooling, Multi- Bank etc.).
- To cooperate with local IT department on local Cash Management System matter as required.
- To engage in fly-in visiting customers located outside Germany in European continent based on client needs.
- To maintain good relationship with internal stakeholders.

**Required Experience:**

- Customer support for bank's e-banking system and Multi Cash system in Germany.
- Pitching / presentation to the clients in terms of cash products and/or deposit.
- German language skills at the business level in addition to English.

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We will contact you if we feel your qualifications match the role.

However, we regret that only shortlisted candidates will be contacted by us. If you don't hear from us within 5 working days, please assume that you have not been shortlisted.

#LI-JACUK

#cityfrankfurt

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会社説明