



PR/086726 | After-Sales and Technical Advisor (Two-Wheeler) (m/f/d)

#### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメントドイツ

#### 求人ID

1503899

#### 業種

自動車・自動車部品

#### 雇用形態

正社員

#### 勤務地

ドイツ

#### 給与

経験考慮の上、応相談

#### 更新日

2024年11月19日 10:30

#### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

#### 募集要項

#### COMPANY OVERVIEW

The European national two-wheel vehicle distributor who provides multi-international brands of mobility solutions. The company have been expanding business over Europe (Netherlands, Portugal, Belgium, Switzerland, France, and Germany).

#### KEY REQUIREMENTS

- Experience as an after-sales services technician/engineer or technical advisor
- Passion for 2-Wheel business
- Flexible and willing to travel 80% of work
- Fluency in German and English is a must

**JOB RESPONSIBILITIES**

- Play a crucial role in technical services and advice for customers (dealers) in Germany, resolve technical issues, and ensure customer satisfaction
- Provide technical expertise and knowledge to support technical and warranty enquiries by onsite visit, phone, or mail
- Ensure clients have up-to-date product information, technical specifications, and techniques
- Conduct and provide technical and warranty training for customers
- Monitor clients' warranty and guarantee claims
- Involve in internal and external audit by monitoring and preparing data and documents

**JOB REQUIREMENTS**

- At least 2 years of experience in the technical expertise of two-wheel products including scooters, bicycles, or motorcycles
- Experience in customer or technical services
- Strong communication skills
- Hands-on mentality with can-do attitude
- Flexible and willing to travel 80% of work
- Driving license class B
- Eligible to work in Germany

**BENEFITS**

- Hybrid work and flexible working hours
- 30 days of annual leave
- Travelling expenses can be reimbursed
- Company car
- Fuel card
- Laptop and mobile phone are provided

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

#countrygermany

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会社説明