

End User IT Support Specialist

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募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1503716

業種

アセットマネジメント

雇用形態

契約

勤務地

東京都 23区

給与

600万円 ~ 1000万円

更新日

2024年11月18日 16:30

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

In this role, you will provide technical support for hardware, software, and network issues, including installation, configuration, troubleshooting, and maintenance of PCs, printers, and IT infrastructure. Additionally, you will manage IT systems, software licenses, documentation, user access, and resolve issues related to Windows 10, Active Directory, DNS, and DHCP.

Client Details

The firm is a leading global investment company specialising in private equity, credit, real estate, and infrastructure. Known for its expertise in leveraged buyouts and value creation, it manages a diverse portfolio of assets worldwide.

With a focus on long-term growth and operational improvements, it has become one of the most influential players in the alternative investment industry.

Description

- Provide comprehensive technical support, including phone, remote access, and on-site assistance, while addressing issues related to PC functionality and critical incidents (e.g., PC or LAN failures).
- Install, configure, and maintain both hardware and software, ensuring proper setup and ongoing upkeep of PCs, printers, and server room equipment.

- Troubleshoot and resolve complex technical problems across desktops, laptops, monitors, network devices, and other IT infrastructure components.
- Administer IT systems, manage software licenses, and ensure accurate documentation for projects, vendors, and IT service accounts.
- Maintain computer equipment inventory, manage user access and security privileges, and handle troubleshooting for Windows 10, Active Directory, DNS, and DHCP issues.

Job Offer

- Competitive Salary and Benefits
- International Work Environment
- Opportunities to learn and grow in the fast-growing global investment firm and their

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Taishi Oyamada on +813 6832 8665.

スキル・資格

- Understanding of security practices including physical, internet, and wireless
- Strong understanding of user authentication, permissions, and encryption
- Experience troubleshooting conference rooms, Zoom/Teams conferencing issues, telephony, systems, messaging platforms and collaboration tools, troubleshooting mobility issues related to MDM, MFA, mobile devices, VPN, laptops and remote connectivity
- Ability to quickly and effectively diagnose and resolve technical issues and eliminate repetitive issues both on-site and remotely

会社説明

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