



【Global Security Systems】 Service Technician

募集職種

採用企業名

株式会社アプテル

求人ID

1503615

業種

Sler・システムインテグレーター

会社の種類

中小企業 (従業員300名以下) - 外資系企業

外国人の割合

外国人 半数

雇用形態

正社員

勤務地

東京都 23区, 中央区

最寄駅

日比谷線駅

給与

300万円 ~ 450万円

更新日

2024年11月15日 18:37

応募必要条件

職務経験

1年以上

キャリアレベル

新卒・未経験者レベル

英語レベル

日常会話レベル (英語使用比率: 25%程度)

日本語レベル

ビジネス会話レベル

最終学歴

大学卒 : 学士号

現在のビザ

日本での就労許可が必要です

募集要項

Job Responsibilities

In this role, you will be a part of a team of Engineers and Technicians responsible for diligently undertaking all service maintenance repairs and planned preventative maintenance activities.

Expectations & Tasks:

- Manage all on site installation, repair, maintenance and test tasks

- Diagnose errors or technical problems and determine proper solutions
 - Produce timely and detailed service reports
 - Undertaking Planned Preventative Maintenance (PPM) activity on existing systems
 - Installing small additions and changes to existing systems
 - Undertaking surveys and assisting in the preparation of pricing for works required to customer sites
 - Continual optimization of service delivery and procedures
 - Compliance with KPI's, procedures and reporting requirements
 - Follow all company's filed procedures and protocols
 - Cooperate with technical team and share information across the organisation
 - Comprehend customer requirements and make appropriate recommendations
 - Build positive relationships with customers
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スキル・資格

Skills, Culture & Experience:

- Minimum 3 years' experience in Electronic Security Industry
 - Sound knowledge of executing fit out of Integrated Security Systems (Access Control, CCTVs, etc) at customer sites including cabling, electrical or mechanical work as well as performing maintenance and commissioning activities
 - Technical Certificate or Diploma in Electrical or Electronics engineering
 - Customer service experience and able to be on 24-hour standby for service fault call
 - Proficiency in basic IT networking & CAD will be advantageous
 - Proficiency in Microsoft office programs
 - Basic project management skills
 - Excellent communication and Inter-personal skills
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会社説明