

Application Support Engineer

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募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1502609

業種

小売

雇用形態

派遣

勤務地

東京都 23区

給与

650万円 ~ 750万円

更新日

2024年11月11日 16:27

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

It is responsible for providing technical assistance and support for software and systems used in retail environments globally. With team work oriented culture and strong ambition for job, you can develop your career well.

Client Details

Our client is global boutique company which has some locations all over the world. They have strong enthusiasm for their business and have good brand value. They work between local and global collaboratively.

Description

- Provide front-line support for retail applications, monitor the performance to ensure they are running efficiently.
- Troubleshoot and resolve technical issues reported by retail staff, ensuring minimal disruption to business operations.
- Perform routine maintenance tasks, such as software updates, patches, and backups.
- Coordinate with vendors and internal IT teams for system upgrades and repairs.
- Conduct training sessions for users on the effective use of the applications.
- Develop and maintain user guides, training materials, and FAQs.
- Assist users with navigating and utilizing retail systems to maximize efficiency and effectiveness.

Job Offer

- Hybrid working style
- Good lifework balance
- Commute benefit
- Flexible work schedule and work-life balance
- Comprehensive training and professional development opportunities

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Ayaka Iwaki at +81 3 6832 8658.

スキル・資格

Skills:

- Proven expertise in application support and implementation
 - Proficient in diagnosing and resolving issues across networks, device hardware, iOS devices, and applications
 - Exceptional communicator with the ability to engage effectively with users and teams
 - Business level of English and Japanese
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会社説明

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