

CS and Logistics Manager for Global FMCG Player

CS and Logistics Manager - Global FMCG

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1502536

業種

小売

雇用形態

正社員

勤務地

東京都 23区

給与

900万円 ~ 1200万円

更新日

2024年11月11日 11:17

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ネイティブ

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

The current team is looking for someone who can lead optimization projects within customer service and logistics operations. The role shall coordinate all activities of direct contact to customers in case of need, and supporting the sales department in managing proper communication flow to solve any arising problem.

Client Details

A major global player in the FMCG industry

Description

The current team is looking for someone who can lead optimization projects within customer service and logistics operations. The role shall coordinate all activities of direct contact to customers in case of need, and supporting the sales department in managing proper communication flow to solve any arising problem. Main responsibilities include:

- Team management and train team members to grow as professional Logistics & Customer Service members
- Coordinating the relationship with outsourcing partners (Customer Service and 3PL)
- Interacting with key stakeholders to ensure that the products are safely transported from sourcing location to the

clients

- Act as reference point towards global COEs framework and practices
- Act as Key Users for systems and process innovation for its areas of responsibility
- Manage all logistics and customer service related activities for new launch products.

Job Offer

- Good WLB and a clear career path
- Chance to make a significant impact in the organization

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

スキル・資格

- Candidates who are project-oriented and capable of driving improvements, rather than someone focused solely on daily operations.
- The operations are becoming more complex, so it's essential for applicants to be able to logically explain improvement plans.
- CS background - someone who can communicate effectively and understand the context of discussions with the CS Supervisor
- Strong leadership skills are a must.
- Candidates from the FMCG or B2C industries are preferred.
- Experience in the alcohol and beverage industry is a plus but not required.
- Japanese native level + English proficiency in reading, writing, and communication.

会社説明

A major global player in the FMCG industry