



Field Service Technician

サービスエンジニアのご経験のある方は歓迎です。

募集職種

人材紹介会社

株式会社ジェイ エイ シー リクルートメント

採用企業名

非公開

求人ID

1500537

業種

機械

会社の種類

外資系企業

雇用形態

正社員

勤務地

大阪府

給与

500万円 ~ 700万円

勤務時間

09:00 ~ 18:00

休日・休暇

【有給休暇】初年度 10日 6か月目から 【休日】完全週休二日制 祝日 GW 夏季休暇 年末年始

更新日

2024年11月07日 09:01

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ネイティブ

最終学歴

高等学校卒

現在のビザ

日本での就労許可が必要です

募集要項

【求人No NJB2259254】

【KEY PURPOSE FOR THE JOB/JOB SUMMARY】

This role is required to travel to customer locations as requested by the service coordinator in central office to perform complete installation of machines and technical services including but not limited to:

【Installation】

- Monitor and help where needed in the phases (usually handled by customers) of unloading and positioning and utilities hook up of machines arriving at customers
- Assemble and/or retrofit all machine components to make up the complete purchased equipment
- Connect all utilities to the equipment
- Pre program machine controllers according to specific customer applications
- Test run machinery installed to verify functioning of all capabilities
- Provide maintenance operating training to customer representatives to the extend needed to allow customer to maintain and utilize the machinery according to manufacturer guidelines and specifications. This includes walking customer through all supplied manuals and explain who how and what to do to obtain service whether it involved parts of technical support from the company in case of problems

[Troubleshooting Repairs]

- Analyze and diagnose all machinery malfunctioning cases whether electronic electrical pneumatic mechanical system or other in nature. Determine the best course of action to resolve the problem (s) and directly taking all necessary actions to implement or make all arrangements to ensure that the company's organization can effectively provide a solution to the problems the customer is encountering with the machinery purchased.

[Back up duties]

- In house · phone technical support
 - Shop · machine modifications/refurbishing/testing
 - Show Room · Demos Shows
- Responsible of spare parts and services growth in Japan market

Weekly reporting to the service manager in order to:

- Plan the scheduling
- Market issue discussion
- Organize the support of senior resources from other regions remotely or on the field
- Analysis of the spare parts and services sales in Japan. Plan action to improve the sales

スキル・資格

[REQUIREMENTS]

- Technical background: Able to do troubleshooting on machine or equivalent
- Mandatory: Proven experience in the glass industry
- Preferred: Experience from our industry or heavy machinery sector (better if glass/metal/steel/plastic working or packaging)
- Required language (s) : Japanese native English intermediate (training courses are all in English)
- At least 3 Years) of working experience in the related field is required for this position.
- Required Skill (s) : team player problem solving proactivity

会社説明

ご紹介時にご案内いたします