

# Michael Page

www.michaelpage.co.jp

## IT Support- Full Remote

### **IT Support- Full Remote**

### 募集職種

#### 人材紹介会社

マイケル・ペイジ・インターナショナル・ジャパン株式会社

#### 求人ID

1499446

### 業種

ホテル

#### 雇用形態

派遣

#### 勤務地

東京都 23区

## 給与

400万円~500万円

### 更新日

2024年10月18日 11:06

## 応募必要条件

## キャリアレベル

中途経験者レベル

## 英語レベル

ビジネス会話レベル

## 日本語レベル

ビジネス会話レベル

## 最終学歴

大学卒: 学士号

## 現在のビザ

日本での就労許可が必要です

# 募集要項

This role focuses on delivering system training and providing onsite support during hotel software go-live phases. The candidate will collaborate with hotel teams to ensure a smooth transition to new systems while troubleshooting technical issues and conducting user training sessions.

## **Client Details**

A global leader in hospitality technology, this company delivers innovative software solutions that enable the hospitality sector to streamline operations and elevate guest experiences.

### Description

- Train staff on the new software, tailored to different user groups.
- Conduct workshops and develop localized training materials.
- Provide onsite support during system go-lives, including hands-on troubleshooting.
- Act as the primary contact during go-live phases, addressing questions and resolving initial issues.

- Competitive salary with travel allowances.
- · Flexible working hours and full remote opportunity
- Professional development opportunities, including certifications.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Argia Pradana at +81 3 6832 8642.

# スキル・資格

- Experience in hotel operations or hospitality technology is preferred.
- Language proficiency in both Japanese and English.
- Strong communication skills, particularly for training non-technical users.
- Able to troubleshoot software issues independently during go-live phases.

## 会社説明

A global leader in hospitality technology, this company delivers innovative software solutions that enable the hospitality sector to streamline operations and elevate guest experiences.