

## Customer Service Manager at Medical Company

## CS Manager for Leading Medical Company

## 募集職種

## 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

## 求人ID

1499318

## 業種

医療機器

## 雇用形態

正社員

## 勤務地

東京都 23区

## 給与

700万円 ~ 900万円

## 更新日

2024年10月16日 17:00

## 応募必要条件

## キャリアレベル

中途経験者レベル

## 英語レベル

日常会話レベル

## 日本語レベル

ネイティブ

## 最終学歴

大学卒：学士号

## 現在のビザ

日本での就労許可が必要です

## 募集要項

The Customer Service Manager oversees two Teams and handles project related tasks and covering inquiries coming in from the sales representatives, dealers, or hospitals regarding orders, availability, pricing, and other inquiries.

## Client Details

A leading medical device company specializing in orthopedic products.

## Description

The Customer Service Manager oversees two Teams and engages in the following main responsibilities:

- Handling project related tasks and covering inquiries coming in from the sales representatives, dealers, or hospitals regarding orders, availability, pricing, and other inquiries
- Being able to train the CS Team when necessary
- Communicate with other internal departments (e.g. sales team) and contribute to workflow improvements as needed.

## Job Offer

- Very dynamic job scope, perfect for candidates who like fast-paced environments
- Standard working hours and remote work allowed (partial)

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

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## スキル・資格

The successful candidate presents the following qualifications:

- Customer service experience in Japan in the FMCG / Manufacturing industry
  - Solid people management experience
  - SAP experience welcome but not mandatory
  - Bachelor's Degree
  - Ability to handle multiple tasks and requests simultaneously in a fast-paced work environment
  - Good communication skills and attention to detail
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## 会社説明

A leading medical device company specializing in orthopedic products.